



Our care your confidence

Your health and wellbeing are at the core of everything we do. Our aim is to consistently exceed your expectations by delivering the highest quality of care, comfort and satisfaction. We pride ourselves on providing effective, safe, reliable and long-lasting treatments.

We do this by

- Training our team to a high standard
- Always working to current best practice
- Using the highest quality materials from reputable companies
- Only working with UK registered laboratory technicians
- Monitoring the standard of their work to ensure they consistently meet our exacting standards

By adhering to these key principles we provide the highest standard of care. We are so confident about our quality that we offer a 3 year guarantee on our restorative work.

If it fails we will fix it.

We hope our guarantee gives you peace of mind and encourages you to protect your investment in your health and appearance.

envisage
Dentistry & Facial Aesthetics

Call 01243 375588

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“ Great service with excellent friendly staff ”
Tom



Dentistry & Facial Aesthetics

Terms and conditions

- Guarantee applies for a 3 year period commencing from date of initial treatment on tooth
- Due to the nature of infections it is impossible to guarantee a successful outcome for root canal treatment. However, as a goodwill gesture if we provide this treatment and it fails we will extract the tooth at no additional cost
- If we restore a tooth with a filling and the tooth subsequently needs root canal treatment and therefore a new filling on top we will not charge for the filling on top
- If we restore a tooth with a filling and the tooth subsequently needs root canal treatment and a core and a crown on top, we will not charge for the core
- If we restore a tooth with a filling and the tooth subsequently requires a core and a crown, we will not charge for the core
- If we restore one part of a tooth and a separate part breaks, although the two are unrelated, as a goodwill gesture we will restore the other part of the tooth under the guarantee
- We will always advise you to have treatment that follows best practice. If you opt for treatment against this advice it will not be covered under the guarantee
- We require you to follow the maintenance programme recommended by your dentist including attending dental and hygiene sessions
- If a restoration fails due to neglect, decay, misuse or external trauma it will not be covered by the guarantee
- Some specific cases may be excluded but you will be informed of this prior to having the treatment
- If you clench or grind your teeth you will need to regularly use a bite guard to reduce the risk of breakages in order for the guarantee to be valid
- Post retained crowns are not covered by the guarantee
- The guarantee entitles you to reparative treatment on the tooth, not a refund on treatment carried out
- Our dentists at our practice must carry out any reparative work
- Guarantee applies to treatment started after 16th October 2010
- Some restorations are placed in order to protect teeth wearing away. The restoration is placed so that it can wear down instead of the tooth. These restorations are not covered.